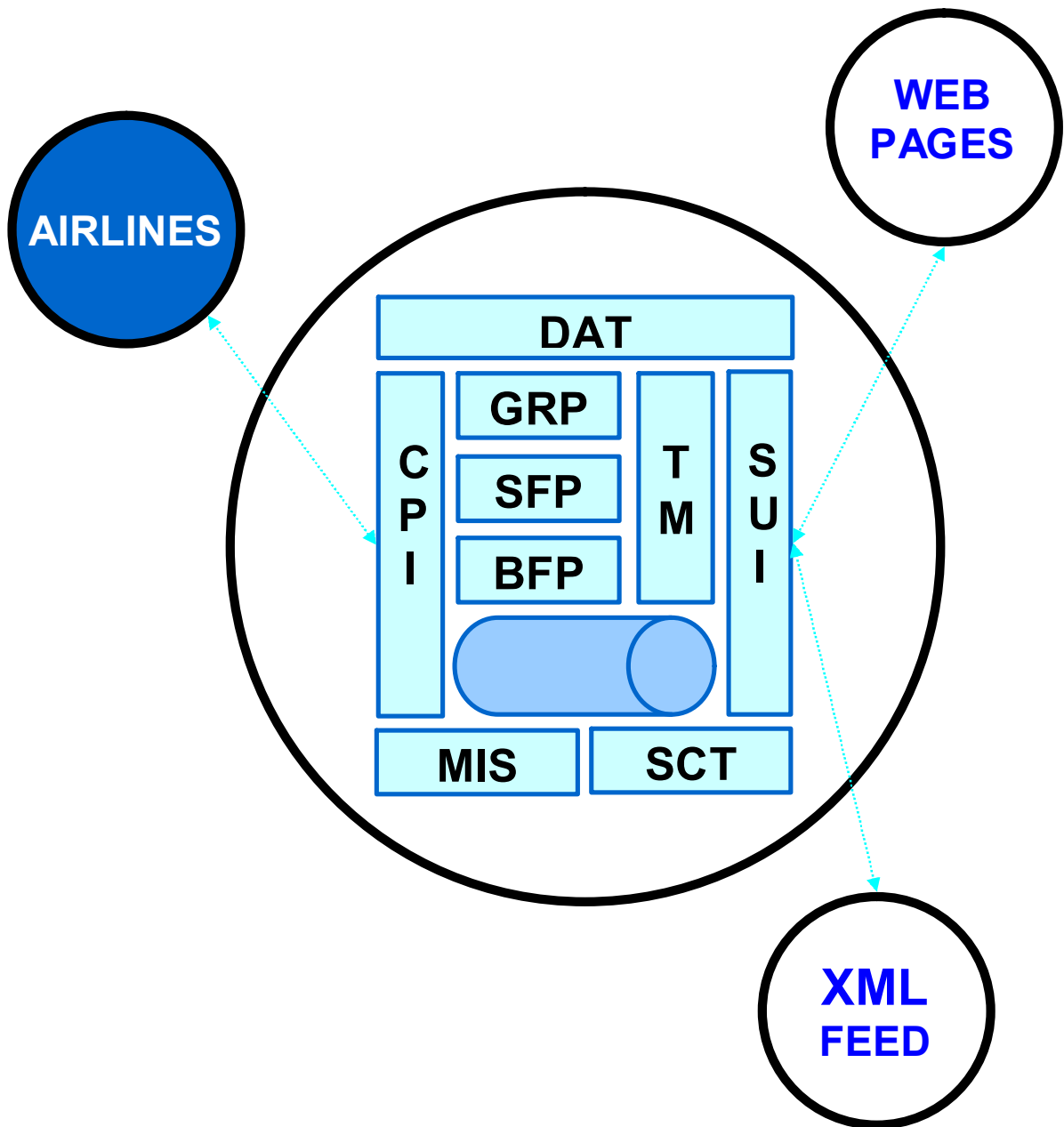


Overall Elsy Arres Application Architecture



- DAT** Development & Administration Tool to maintain, among others, the countries, regions, cities, airports, routes, accounts, translations, templates, rules, mappings, stored procedures, etc.
- SUI** Standard (XML, SOAP) User Interface and associated web services to support the interaction with websites (wegolo, white label and customized implementations) and with organizations that fully integrated Elsy Arres by means of the XML (SOAP) API.
- CPI** Content Provider Interface in support of both data mining technology and XML interfaces.
- MIS** Management Information & Statistics.
- SCT** Support Center Tool for first en second level customer support; it supports multiple languages using, among others, standard mail templates, allows for certain failed bookings to be rebooked, sending of copies of airline confirmations, etc.
- GRP** Get Routes Process runs regularly to ensure that the database is up-to-date on its content.
- SFP** Search Flight Process obtains the requested flights information, real time, based on availability and with all the price/cost components.
- BFP** Book Flight Process handles the actual booking and payment process.
- TM** Thread Manager ensures that every request (get routes, search flight, book flight, get insurance, etc.) is properly converted into single threads for the CPI to process.